WHAT to EXPECT after YOU APPLY for FEMA ASSISTANCE

A FEMA Inspector will call you and ask about your disaster damages – be sure to have your registration number available.

Applicants who self-reported minimal disaster damage and can live in their homes will not receive an inspection call. A letter will be mailed to explain options.

WITHIN 10 DAYS AFTER APPLYING

Inspectors will...
• Ask if the applicant is available to discuss their disaster damage or schedule a follow-up call.
• Ask questions about the type of home and extent of damage caused by the disaster.

Inspectors won’t...
• determine eligibility,
• cost any money,
• ask for credit card information,
• take the place of an insurance inspection.

DURING THE INSPECTION CALL

The call will take 20-30 minutes.
• If you have insurance, contact your insurance agent.

BE READY TO...

You will be sent a decision letter.
• If eligible for assistance, you will receive a letter explaining your FEMA assistance amount and how it can be used.
• You will receive a U.S. Treasury Check or Direct Deposit.

WITHIN 10 DAYS AFTER THE INSPECTOR’S CALL

LOAN APPLICATION INFO
• You may be referred to the U.S. Small Business Administration for a low-interest disaster loan.
• You do not have to accept a loan, but you must complete and return the application to remain eligible for other types of federal assistance, such as Personal Property Assistance or Vehicle Repair.

Answer with your FEMA registration ID handy.
A CALL from a FEMA INSPECTOR

A BRIEF OVER-THE-PHONE INSPECTION

A DECISION LETTER

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