

# WHAT *to* EXPECT *after* YOU APPLY *for* FEMA ASSISTANCE



WITHIN  
**10 DAYS**  
AFTER  
APPLYING

A FEMA Inspector will call you and ask about your disaster damages – be sure to have your registration number available.

Applicants who self-reported minimal disaster damage and can live in their homes will not receive an inspection call. A letter will be mailed to explain options.

DURING THE  
**INSPECTION  
CALL**

## Inspectors will...

- Ask if the applicant is available to discuss their disaster damage or schedule a follow-up call,
- Ask questions about the type of home and extent of damage caused by the disaster.



## Inspectors won't...

- determine eligibility,
- cost any money,
- ask for credit card information,
- take the place of an insurance inspection.

**BE  
READY  
TO...**

Answer with your FEMA registration ID handy.

- The call will take 20-30 minutes.
- If you have insurance, contact your insurance agent.

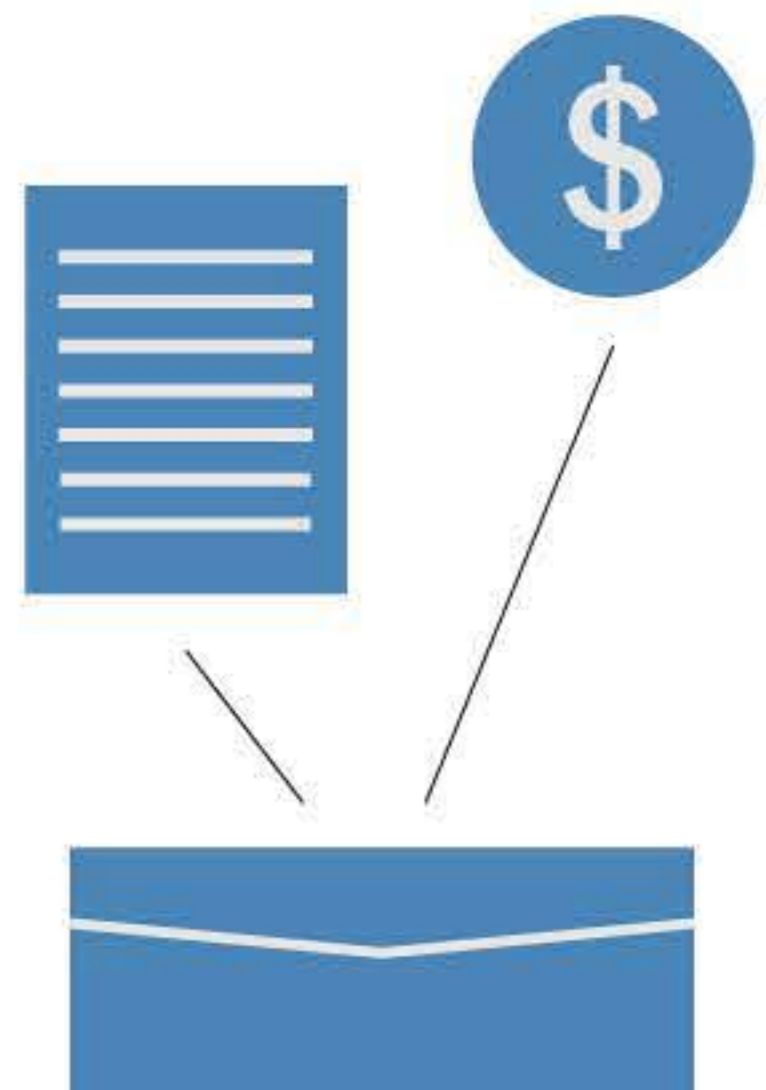
WITHIN  
**10 DAYS**  
AFTER THE  
INSPECTOR'S  
CALL

**You will be sent a decision letter.**

- If eligible for assistance, you will receive a letter explaining your FEMA assistance amount and how it can be used.
- You will receive a U.S. Treasury Check or Direct Deposit.

## LOAN APPLICATION INFO

- You may be referred to the U.S. Small Business Administration for a low-interest disaster loan.
- You do not have to accept a loan, but you must complete and return the application to remain eligible for other types of federal assistance, such as Personal Property Assistance or Vehicle Repair.



**FEMA**

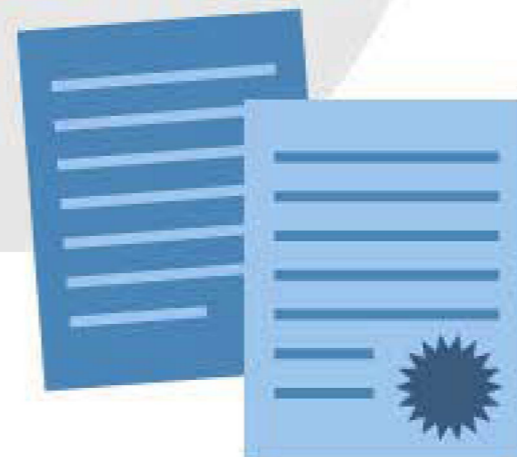
# WHAT *to* EXPECT *after* YOU APPLY *for* FEMA ASSISTANCE



A CALL  
FROM A  
FEMA  
INSPECTOR



A BRIEF  
OVER-THE-  
PHONE  
INSPECTION



A DECISION  
LETTER



FEMA